

TERMS AND CONDITIONS

This is part of your agreement when joining Allure School of Dance. Membership is open to all subject to the following conditions:

REGISTRATION

All students must be registered on the ClassManager portal before attending any classes with Allure School of Dance. Any medical or additional needs must be disclosed so that teachers can ensure our lessons are tailored to suit everyone. Allure School of Dance Staff must be notified of any changes to the information provided on the registration form.

PAYMENTS

Invoices will be sent out via email around 2 weeks before the start of the term. Payments must be made via the due date on the invoice. If payment is not made on time, reminders will be sent. If payment is not made within the next two weeks following the reminder a late fee of £5 will be added and a new invoice will be issued. Class bookings are non-transferable unless under exceptional circumstances as agreed by Allure School of Dance. Fees are payable via online banking, cash or card payments. If for any reason you have a problem with your invoice or payment issues then please contact Gemma.

REFUNDS

In the case of teacher illness or severe weather conditions leading to cancellation of lessons a refund will not be given. Alternative class arrangements will be made to make up for the missed lessons. There will be no reduction in fees for lessons missed by the pupil. Holiday courses are non-refundable.

NEW STUDENTS ONLY: The first class is a 'free trial' class. If for any reason the class is not suitable, we must be notified before the second class otherwise an invoice will be issued. Please note, no refund will be made after the second class has taken place, whether further classes have been attended or not.

NOTICE TO LEAVE

If a student decides to leave their classes, half a term's notice must be made. If notice is not given, an invoice for 50% of the next term payment will be issued via email.

ATTENDANCE

Please ensure your child is dropped off and collected on time. Parents are requested that once their child is settled in the class that they leave the main room. This is to limit disruption and distraction in lessons and to create fair and equal opportunities for all the children.

Written consent in form of an email or text is required if your child is going to be collected by anyone other than their usual parent/guardian.

Where possible Allure School of Dance will aim to let people know of any changes in venue or class time at least one week ahead of schedule.

UNIFORM

All pupils must wear the correct uniform and shoes for each class, this helps everyone to feel included in the class. Hair must be tied back at all times, preferably in a Ballet bun.

LOST PROPERTY

Allure School of Dance cannot undertake any responsibility for loss or damage to personal belongings left on the premises.

INJURY/ILLNESS

Parents are not to allow their child to attend Allure School of Dance if they are feeling unwell or have a known injury which would prevent a student from fully taking part.

This includes presenting any contagious illness including (but not limited to): Chicken Pox, Head Lice, Common Cold, Flu and, as of March 2020, symptoms of COVID-19.

Allure School of Dance accepts no liability for any injuries sustained whilst participating in a class or on the premises. First Aid will be administered if necessary. By registering your child with us, you authorise DBS checked staff to take your child to A&E in the event of sudden/severe illness, in which case we will notify the contact number provided. Refunds will only be given in the event of illness or injury preventing attendance at classes for a sustained period of time at Gemma's discretion.

DISCIPLINE

Allure expects a certain level of behaviour in class and an individual who is disrespectful to teachers and/or fellow pupils may be asked to leave. In this situation no refund will be given.

PHYSICAL CONTACT

Physical contact with students will be minimal however it is important for parents to understand that physical contact is sometimes needed to help students with posture, technique, movement and acrobatic skills. This may be with an instructor or peer. No physical contact will take place currently during to COVID-19 and social distancing.

LOCALISED LOCKDOWNS and PANDEMICS:

If Allure School of Dance cannot deliver classes due to force majeure or government directive, we shall implement online classes via video conferencing software as a replacement. No refunds will be offered.

Allure School of Dance has the right to change these terms and conditions at any time without prior notice.